

ScanNGo

USER MANUAL (ANDROID)

Developed by Otopass Sdn Bhd

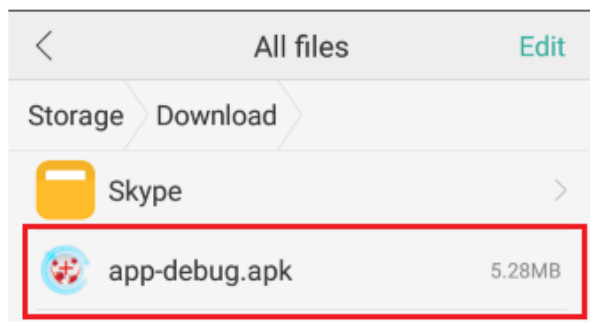




Installation

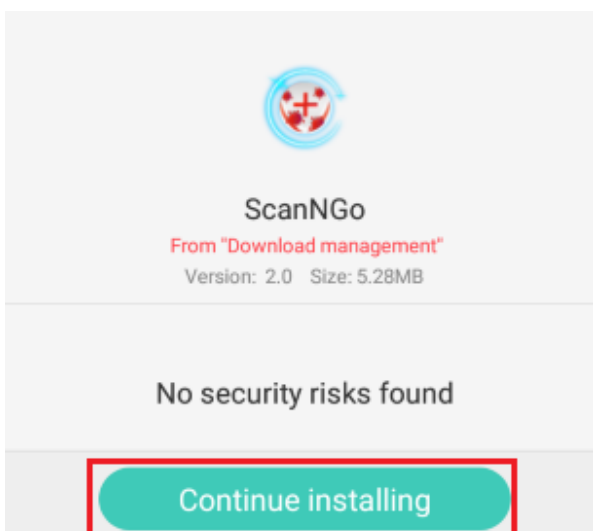


Turn on "Unknown Resource" in Additional Setting / Security Setting from your mobile phone

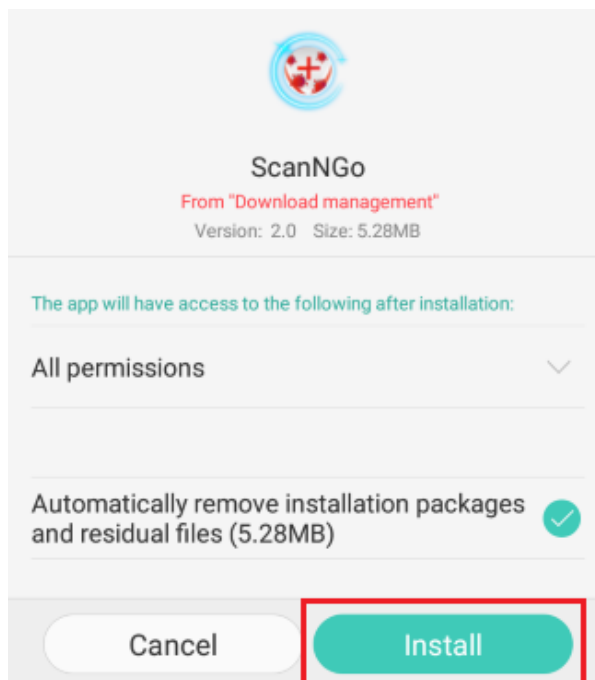


Download the **ScanNGo** apk file from <https://www.otopass.com/scanngo.apk>

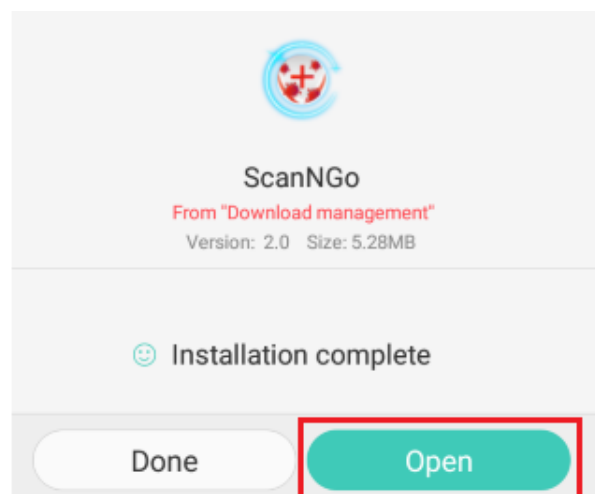
Open the **ScanNGo** to run installation after downloaded



Press "Continue Installing" after security scan.



Press "Install" to allow **ScanNGo** access to photo



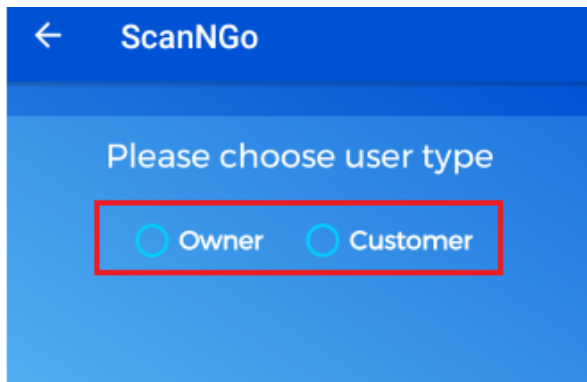
Open the **ScanNGo** after installation completed.

Language Setting



Choose the language that you prefer to show in **ScanNGo**

Registration



Choose the user type that you wish to register as

Business Owner

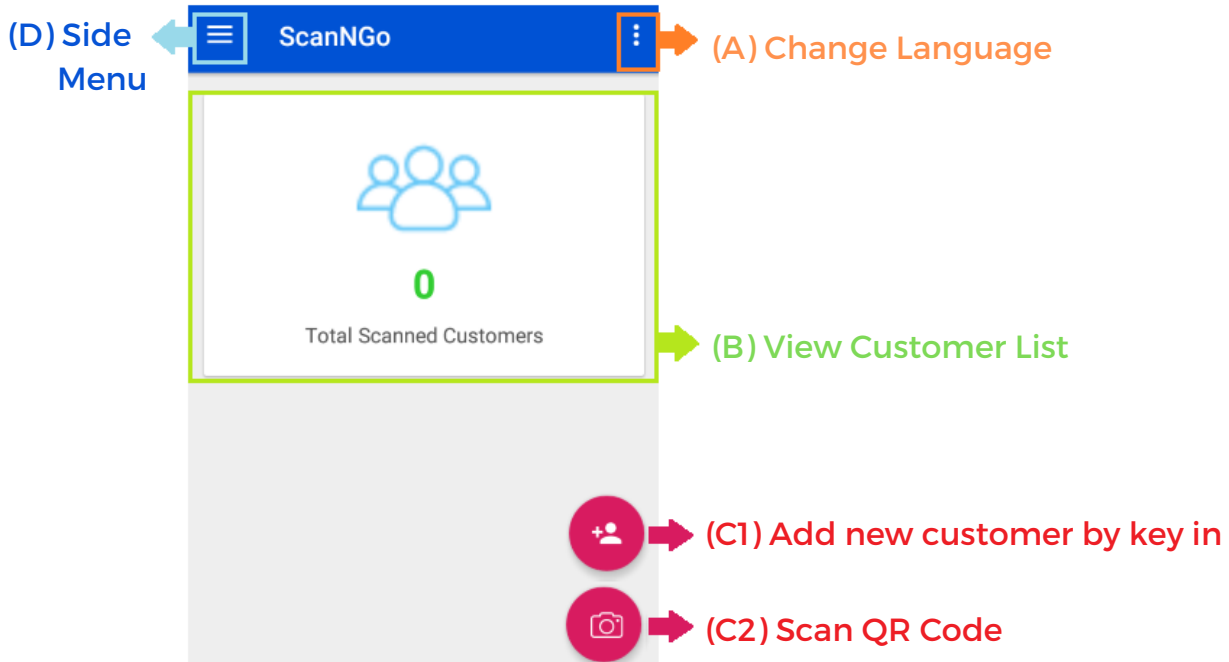


Enter your personal and shop details

Tick the checkbox if you wish to store the body temperature record of customer,

Press "REGISTER" to complete the registration process.

Main Menu



(D) Side Menu

(A) Change Language

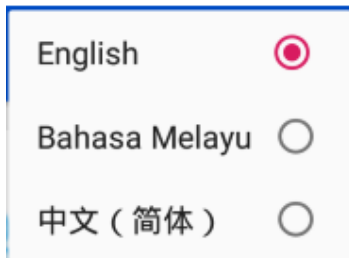
(B) View Customer List

(C1) Add new customer by key in

(C2) Scan QR Code

Business Owner

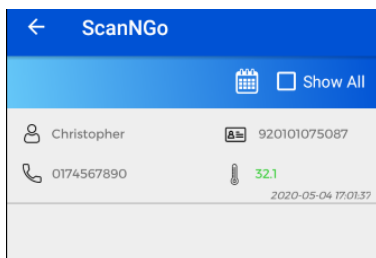
(A) Change Language



A dropdown menu with three options: 'English' (selected with a red radio button), 'Bahasa Melayu' (unselected), and '中文 (简体)' (unselected).

Press if you wish to change to other language

(B) Customer List



A screenshot of the 'ScanNGo' app showing a customer list. The header is blue with a back arrow and 'ScanNGo'. Below it is a 'Show All' button. The list shows a customer named 'Christopher' with ID '920101075087', contact number '0174567890', and a temperature of '32.1' recorded on '2020-05-04 17:01:37'.

The customer after added/scanned will show in customer list.

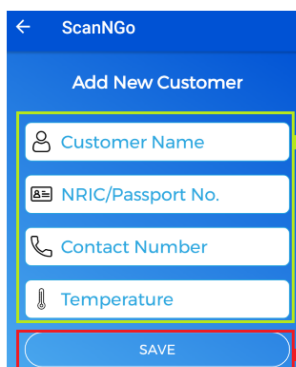
You can choose to show all customer(s) or filter by selected date.

(C) Add New Customer

There are 2 ways to add customer record in **ScanNGo**, you can add new customer by key in their info (C1) or via QR code (C2).

1. Add New Customer By Key in

For the customer who didn't installed **ScanNGo**, the business owner can add their record by key in.



A screenshot of the 'Add New Customer' form in the 'ScanNGo' app. It has a blue header with a back arrow and 'ScanNGo'. The title is 'Add New Customer'. Below are four input fields: 'Customer Name', 'NRIC/Passport No.', 'Contact Number', and 'Temperature'. At the bottom is a blue 'SAVE' button.

Enter personal detail and body temperature of customer

Press to save the customer record

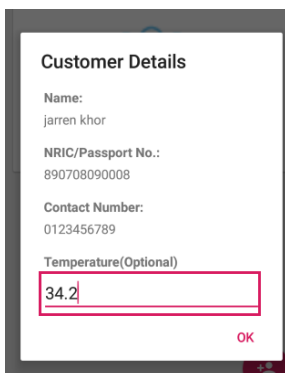
Business Owner

2. Scan QR Code



Scan QR code from customer to obtain their personal info from **ScanNGo**.

Once QR code detected, the customer info will be showed.



Customer Details

Name:
jarren khor

NRIC/Passport No.:
890708090008

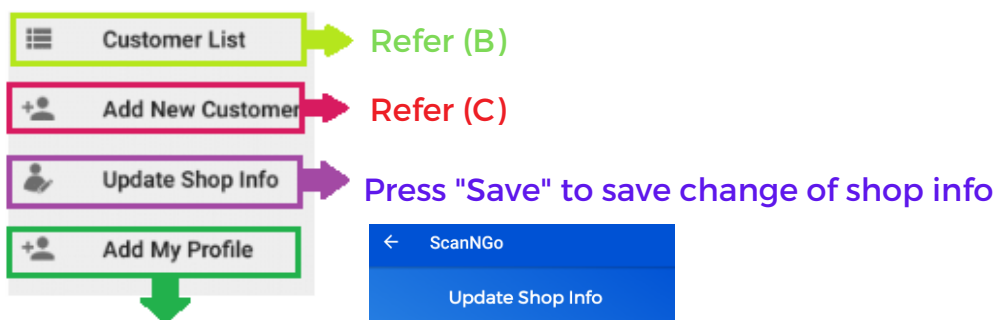
Contact Number:
0123456789

Temperature(Optional)
34.2

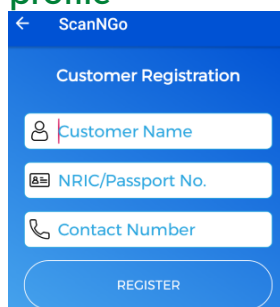
OK

Key in the customer's body temperature and press "OK" to save the record.

(D) Side Menu



Add your personal profile



ScanNGo

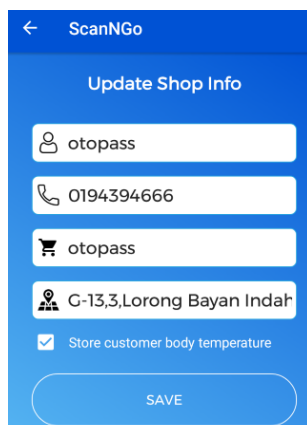
Customer Registration

Customer Name

NRIC/Passport No.

Contact Number

REGISTER



ScanNGo

Update Shop Info

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0194394666

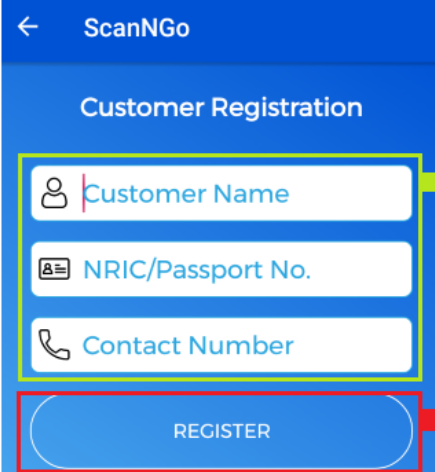
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G-13,3,Lorong Bayan Indah

☒ Store customer body temperature

SAVE

Customer



Enter your personal details

Press "REGISTER" to complete the registration process.

Main Menu

(C) Side Menu



(A) Change Language

(B) Customer QR Code

Customer

(A) Change Language

English	<input checked="" type="radio"/>
Bahasa Melayu	<input type="radio"/>
中文 (简体)	<input type="radio"/>

Press if you wish to change to other language

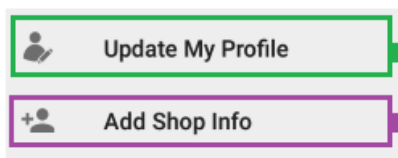
(B) Customer QR Code



ScanNGo will generate QR code for customer after registration completed.

The QR code will be scanned by business owner to get their info.

(C) Side Menu



Update your personal info

Press to add shop info and complete the owner registration process